DEPARTMENT OF VETERANS AFFAIRS Regional Office P.O. Box 34790 Phoenix AZ 85067-4790



My application for pension for veterans living below the poverty line gets buried in confusion.

May 10, 2012

ANTHONY M OCONNELL 439 S VISTA DEL RIO GREEN VALLEY AZ 85614-2415 In reply, refer to: 345/PD2/TAS File Number: 25 163 990 Anthony M. Oconnell

May10 (regular mail, mailed May1N Jeffery McAdams to Veteran

IMPORTANT -- reply needed

Dear Mr. Oconnell:

Important Information

We have received your typed statement on February 7, 2012 stating that you wish to withdraw your claim for:

• Skin cancer

We have withdrawn your pending claim at this time. No further action will be taken on your claim.

If you decide to reopen your claim, just state so on the enclosed VA Form 21-4138. If we do not receive this form in the Department of Veterans Affairs within one year from the date of this letter, benefits, if entitlement is established, may not be paid prior to the date of its receipt.

The Pension Management Center will address your claim for Non-Service Connected Pension.

How Can You Contact Us?

If you are looking for general information about benefits and eligibility, you should visit our web site at http://www.va.gov. Otherwise, you can contact us in several ways. Please give us your VA file number, **25 163 990**, when you do contact us.

- Call us at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the number is 1-800-829-4833.
- Send us an inquiry using the Internet at https://iris.va.gov.
- Write to us at the address at the top of this letter.

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File Number: 25 163 990 Anthony M. Oconnell

We look forward to resolving your claim in a fair and timely manner.

Sincerely yours,

Jeffrey McAdams

Jeffrey McAdams Veterans Service Center Manager

Enclosures: VA Form 21-4138

cc: ARIZONA DEPARTMENT OF VETERANS' SERVICES

Veteran's comments

I don't understand why a document received on February 7 would not be mentioned until May 10. Or why it remains unknown. It must be important because it is referenced in four letters:

(1) "We have received your typed statement on **February 7**, 2012, stating that you wish to withdraw your claim for *Skin cancer" Jeffrey McAdams, May 10, 2012

(2) "VA withdrew your request for compensation of skin cancer, based on a typed statement that they received on February 7, 2012."
Brian O'Neil, May 14, 2012

(3) "Statement submitted on **February 7**, 2012 that you would like to withdraw claim for skin cancer." Brian O'Neil, May 17, 2012

(4) "*VA Form 21-4138, Statement in Support of claim, received **February** 7, 2012" T. A. Olson, May 25, 2012



Anthony OConnell <anthonymineroconnell@gmail.com>

Application of January 24, 2012, for economic pension

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Anthony OConnell <anthonymineroconnell@gmail.com> To: Jeffrey McAdams <jeffrey.mcadams@va.gov> Bcc: Anthony OConnell <anthonymineroconnell@gmail.com>

Wed, May 16, 2012 at 6:13 AM

May16 (6:13am) Veteran to Jeffery McAdams

Jeffrey Mcadams Veterans Service Center Manager Department of Veterans Affairs Regional Office 3333 North Central Avenue Phoenix, Arizona 85012

Dear Mr. McAdams,

This is not a complaint but a request for information.

I received your letter of May 10, 2012, with it's enclosure VA Form 21- 4138, but I don't understand it. Perhaps there is a misunderstanding; perhaps the information you have in your file is different from the information I have. Would you please send me copies of what you have in your file, and any other information you have concerning this?

Thank you.

Anthony O'Connell 7637 439 South Vista Del Rio Green Valley, Arizona 85614 anthonymineroconnell@gmail.com (No telephone)

345 PD2/GW VA File number 25 163 990